STOKES VACUUM SERVICE OVERVIEW

SERVICE & SUPPORT SOLUTIONS

STOKES® VACUUM

stokesvacuum.com

LEGENDARY VACUUM PERFORMANCE. EXPERT SERVICE YOU CAN TRUST.

Why Choose Edwards for Your Stokes Vacuum Pump Service & Repair?

We Are the Original Manufacturer.

No one knows your pump like we do. As the original manufacturer and owner of Stokes Vacuum pumps and boosters, our service is backed by decades of engineering expertise, factory specifications, and a global knowledge base—ensuring repairs are done right the first time.

Fast Turnaround with In-Stock OEM Parts.

Minimize downtime with our rapid service capabilities. We stock genuine Stokes parts, oils, and remanufactured units, enabling quicker repairs, advance exchanges, and on-site support—without delays caused by third-party sourcing.

Certified Service, Guaranteed Results.

Our factory-trained technicians follow proven, certified processes using OEM components and tooling. Whether on-site or at our service center, all remanufactured pumps are restored to “as-new” performance and backed by up to a 12-month warranty.

Transparent, Documented Service You Can Trust

Every pump we service comes with full documentation—so you know exactly what was done and why. From the moment your pump arrives to the final performance validation, we record each step to give you complete confidence in the quality of the work.

Our Proven Repair Process Includes:

- Incoming Inspection
- Disassembly & Decontamination
- Component Inspection & Replacement
- Reassembly & Painting
- Safety Testing & Performance Validation

Backed by more than a century of vacuum innovation, Stokes Vacuum continues to set the standard in reliable, high-performance vacuum pumps and boosters.

As an Edwards Brand, **we offer a full range of service solutions performed exclusively by our expert factory-trained technicians using genuine OEM parts**—ensuring your equipment operates at peak performance with minimal disruption. Whether you're looking to extend the life of your existing system or avoid unexpected downtime, our expert service team delivers the knowledge, quality, and support you can count on.

Our Range of Service Offerings

Installation and Commissioning

Proper setup is the foundation of reliable performance. Our factory-trained technicians ensure your Stokes equipment is installed and commissioned to spec—eliminating potential issues and setting you up for long-term success.

On-Site Services

We bring our expertise directly to your facility. Whether it's routine maintenance, diagnostics, or emergency repairs, our field service teams are equipped with the tools, OEM parts, and training needed to get the job done safely and efficiently.

Repair and Complete ReManufacture

When your pump needs more than basic maintenance, our certified repair and remanufacturing centers restore your equipment to "as-new" condition. Every step—from inspection to repainting and final testing—is documented and executed to the highest factory standards.

Service Exchange

When uptime is critical, we offer fast replacement with a fully remanufactured pump—ready to install and backed by a 12-month warranty. Return your original unit after your process is back online.

Certified Products

Get the performance and reliability of a new pump at a reduced cost. Each certified product undergoes full decontamination, rebuild with OEM parts, and performance testing to meet or exceed factory specifications.

Managed Maintenance

Our customizable service plans are built around your operation's needs. Reduce unplanned downtime, simplify budgeting, and extend the life of your equipment with a proactive maintenance strategy tailored to your facility.

Performance Oils and Fluids Specifically Developed for Your Stokes Vacuum Pump

Using the right oil in your vacuum pump is essential. To enable this, we offer an extensive range of oils and technical fluids specifically designed to suit vacuum applications. We work with leading chemists in each technological field to challenge convention and deliver innovation. All of our lubricants are tested under laboratory conditions and are validated over thousands of hours of operation. As a result, we are able to offer oils that will enhance performance, extend life and save energy. We can advise on the correct selection of lubricant or fluid for your application.

Benefits

- Improved performance and endurance for vacuum pumps
- Delivers optimum performance at low pressure
- Reduces stress and saves energy even at high pumping speeds

Genuine Parts and Spares

When finding the right part is what you need, we have the answer. All Edwards original spare parts are produced to same high standards and specifications as our production parts. Whether you need to replace a metal rotor or need a gasket to fix a leak, we guarantee that every Edwards spare will be a perfect fit for the original. To ease routine tasks we offer kits tailored to facilitate periodic maintenance. Edwards original spares kits will allow your maintenance team to start work with all the materials they need to complete the job successfully, saving time, reducing cost and extending the life of your product.

Benefits

- Large selection of spares, stocked and available
- Parts guaranteed to fit like the original
- Convenient service kits suit applications and pump types
- Simple Service Kits to ease planning of routine maintenance

© Copyright Edwards Limited 2025. All rights reserved. The Stokes brand and logo are trademarks of Edwards Limited.

Talk to Our Service Experts

For Questions About Our Range of Service Solutions:
CALL: 800-848-9800 Press 2 for Service
EMAIL: ServiceUS@edwardsvacuum.com

For On-Site Field Service Support
CALL: 978-753-3787
EMAIL: fieldserviceUS@edwardsvacuum.com

STOKES® VACUUM